

QUALITY AND ENVIRONMENT POLICY

NETTUNO S.r.l., a leading company in the Italian market for the production of hand care and hygiene products, has decided to make Quality and the Environment a strategic factor of primary importance, on a par with resources, in order to be able to adequately respond to the growing needs of the Customer and maintain a leading position in our sector.

Respect for time, quality of service, innovation, protection of the environment and human health are to be considered competitive weapons that lead our company to manage itself with a view to continuous improvement

To this end, it is our goal to always satisfy our customers by providing the best service, constantly striving to improve ourselves and everything we do through a process of continuous improvement.

We are committed to pursuing our purpose through conduct based on high principles of professionalism and respect for the contractual requirements of customers and the mandatory regulations applicable to our company's services both internally and in our relations with customers and suppliers.

HUMAN RESOURCES are the competitive factor par excellence. Business success, security and customer satisfaction depend essentially on people. People are in fact the source of our strength

The company management undertakes to :

- foster personal and professional growth in order to offer an ever-improving service and raise awareness of environmental issues among its staff
- invest in technologically advanced machinery and equipment not only to optimise production times but also to reduce waste and safeguard the environment.
- expand its 'Skin care' business and conquer important European and non-European markets with top-level competitors.
- develop environmentally friendly product lines that satisfy even the most environmentally sensitive customers
- reduce consumption of energy resources by investing in the best technologies
- encourage recycling and reuse
- reduce/eliminate emissions and waste directly at source
- adopt, in their processes, working methods and technologies aimed at pollution prevention
- collaborate with the authorities and citizens to improve the quality of the environment.
- understand the needs and expectations of stakeholders
- consider and analyse internal and external contextual factors
- determine risks and opportunities and define consequent actions

Management undertakes to evaluate and determine the development objectives of the Quality and Environment Management System at least once a year.

It is therefore our firm intention that all necessary steps be taken to maintain the UNI EN ISO 9001 and 14001 certification.

The Management



Castelli Calepio, 6 February 2019